

TLC Holyland Tours FAM Terms and Conditions

Payment by an individual or for an individual affirms your agreement to these terms and conditions. TLC Holyland Tours or its representatives, reserves the right to amend the itinerary based on conditions on the ground.

AIR MILES: TLC Holyland highly discourages the use of air miles for group travel. Air Miles Disclaimer applies. Passenger assumes all risks and responsibility.

PRICE is per person based on double occupancy in a double bedded room. Flights are group economy class. Single rooms are subject to availability with an additional charge. If no roommate is available, passenger must pay the supplemental charge and may be billed after final billing was sent.

REGISTRATION is required per person and to hold a space must include a \$500 deposit (payable online at time of registration). Registration by mail requires deposit by check. Late registration begins after the "due in full" date, incurs a \$150 late penalty, and cost is due in full when reservation is submitted. (If online, \$500 through PayPal, the balance must be sent by overnight mail to TLC Holyland Tours for all late registrations.) **REGISTRATION CLOSING NOVEMBER 18.**

DUE DATE is as indicated. Reservations not paid in full by the due date are subject to cancellation.

SEATING is group economy class. Seating assigned by the airline. Upgrade requests must be submitted online with registration to aisle, window, different class. Specific seat request cannot be guaranteed, based on availability. Cost responsibility of passenger. Physician's letter required for seating request due to medical needs.

DEVIATION is not permitted on group fares.

TIPS and AIRPORT DEPARTURE TAXES AND FUEL SURCHARGES* are included in the **estimated Package.** (*Price subject to change by the airline.) TLC Holyland reserves the right to pass along fuel surcharges or additional taxes imposed by the airline.

FLIGHTS if not specifically included in the tour package, or additional travel arrangements to the international departure point are the passenger's responsibility. (If purchasing domestic tickets more than 60 days in advance of departure, consider purchase of a flexible ticket allowing no charge or minimal charge for flight changes. Flight schedule can change up to time of ticketing.) Arrive at the airport of international departure 3½ - 4 hours before flight departure time. TLC Holyland Tours is not responsible for changes to the flight schedule.

If personal reservations are necessary to connect to the international group flight, TLC strongly recommends use of the airline being used by the group for ease of assistance if requesting luggage be sent straight through. However, if no domestic flight is included in this package, passengers may use the airline of choice. Allow adequate time for connections in case of unforeseen delay. TLC Holyland Tours will not be available to assist, in any way, with personal reservations.

TRANSPORTATION is by modern air-conditioned-coach and by jet, economy class seating. Upgrades and associated costs are the sole responsibility of the passenger after e-tickets are issued if not submitted with registration.

PASSPORTS and Visas: Citizens of the USA, Canada and most western nations do not need a visa to enter Israel, only a **valid passport with expiration date at least 6 months beyond your travel dates.** Citizens of other nations need to inquire with the Israeli consular services in their country. Passport cards are not acceptable travel documents. Your passport will be used for plane tickets and entrance/exit to/from Israel.

BAGGAGE ALLOWANCE: 1 checked bag under 50 lbs., meeting required airline dimension, 1 carry-on (place medications, valuables, passports, change of clothing in carry-on), 1 personal item (i.e., purse laptop bag, backpack, camera).

FOR YOUR PROTECTION TRIP INSURANCE IS REQUIRED.

Very few US Medical policies give coverage outside the USA. Acting only as agents for suppliers, TLC Holyland Tours, LLC is not responsible for damage, loss, or theft of luggage and/or personal belongings, personal injury, accident and/or illness or repatriation. To assist passengers, information and application forms may be viewed on our website. **It is the responsibility of the traveler to select a provider (there are hundreds) and a plan.** TLC is not responsible if you cancel your trip and choose not to use the insurance purchased. **No refund will come from TLC Holyland Tours concerning any purchased insurance.** Carry proof of all medical and travel insurance while in transit. It must include coverage for covid-related costs.

PHYSICAL DEMANDS require you to be in good health. For reasons of passenger safety and well-being, persons with impaired mobility or vision will not be permitted on the tour. The tour requires a substantial amount of walking, and the sites are not wheelchair accessible.

IMAGE AND SOUND RELEASE permission is considered given for audio and video recording and photography for all persons submitting a reservation & releases TLC Holyland Tours from liability, restrictions, compensation, or conditions of any kind for obtaining and using these images and sounds in future promotional materials.

DOCUMENTS you must upload to your online registration;
Emergency Medical Info Sheet
Passport face page
Confirmation of Trip Insurance Purchase (Declarations Page)

CANCELLATION must be by email or letter. No Calls, no texts.
\$175 is non-refundable for any reason up to 91 days before departure,

Cancellation Penalties 90 days or less before departure:

\$275 is non-refundable 90 – 75 days before dep.	Begins OCT 18
25% is non-refundable 74 – 46 days before dep.	Begins NOV 3
50% is non-refundable 45 – 31 days before dep.	Begins DEC 02
No refund if 30 days or less before departure	Begins DEC 17

PASTORS/DECISION MAKERS: Before departure, please check your church calendar for potential tour dates to return to Israel with TLC Holyland Tours, bringing your congregation.

TOUR OPERATOR RESPONSIBILITY - TLC Holyland Tours, LLC (Tour Operator) agrees to arrange for the tour described in the brochure. This represents the entire agreement between the passenger and his agent, the Tour Host, the Tour Operator, and its agents. Except as stated herein, no person is authorized to cancel, modify, or vary the tour arrangements or to make any representation of warranty concerning the tour. Except for the willful negligence of its direct employees, the Tour Operator assumes no liability or responsibility for any injuries, damages occasioned by circumstances beyond the control of Tour Operator, or by any person for any reason whatsoever, including but not limited to default or omission of and by any third party providing services or facilities related to or included in this tour or any part thereof, or in arranging for the same, or the acts or omissions of the Tour Host. Due to circumstances beyond the Tour Operator's control, the sequence of touring sites may occasionally need to be altered. The airlines or cruise lines are not to be held responsible for any act, omission, or event during the time the passengers are not on board planes, ships or conveyances. The passenger contracts in use by the airlines and cruise lines, and the passenger or purchaser of this tour and/or passage and Tour Operator assume no liability or responsibility in connection therewith. Also, the Tour Operator WILL NOT BE responsible for: (a) flight schedule changes, mechanical breakdowns, government actions, weather, acts of God, acts of war or aggression, whether declared or undeclared, hijackings, or other circumstances beyond its control, including any connecting flights that may be missed as a result thereof (participants should consider the possibility of delays when arranging connecting flights), (b) the failure to follow instructions, including but not limited to check-in and check-out times and baggage handling and, (c) charges incurred relating to single room/stateroom requirements either by the passengers themselves or their assigned roommates. Payment of the deposit or any partial or full payment for a reservation constitutes consent to all provisions listed in this brochure.

Ed. 04062023

(865) 210-0772 | tlcholylandtours.com